Global 500 Professional Services Company

Introduction

This case study of a Global 500 professional services company is based on a December 2017 survey of Ranorex Studio customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.

“Direct feedback for the developers after check-ins. Saving 20-30 tester days in each regression cycle.”

Challenges

The business challenges that led the profiled company to evaluate and ultimately select Ranorex Studio:

- Top challenges associated with test automation:
  - Maintaining existing automated tests due to changes in the UI
  - Maintaining deployment pipeline and automation environments (VMs)
  - Running tests designed for desktop apps on cloud VMs

Use Case

The key features and functionalities of Ranorex Studio that the surveyed company uses:

- Has 3-4 people on their team performing Automated Testing.
- Automating the following tests with Ranorex:
  - Functional UI
  - End to end
  - Integration
  - Web service / API
- Integrated TeamCity with Ranorex.
- Is using MTM/VSTS for test management.
- Testing the following application interfaces/platforms with Ranorex:
  - Desktop
  - Web

Results

The surveyed company achieved the following results with Ranorex Studio:

- Ranorex Studio has helped in the following ways:
  - Increased their testing efficiency (less manual tests)
  - Shortened their test cycles
  - Gained robust and reliable automation
  - Improved their level of technical knowledge/skills
  - Realized a 10% – 20% (saved 3 – 6 hours a week) increase in productivity after using Ranorex Studio for test automation.
  - Reports the following as important features when they evaluated Ranorex automation tool:
    - Ease of use
    - Excellent object recognition
    - A strong automation API
    - The ability to bring people with different skill sets closer together
    - A helpful and responsive support team

Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size: Global 500

Industry: Professional Services

About Ranorex Studio

Ranorex is a GUI test automation framework for testing of desktop, web-based and mobile applications.

Learn More:

- Idera
- Ranorex Studio

Source: TechValidate survey of a Global 500 Professional Services Company

Research by TechValidate

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